

## **2010 Family Support Annual Report Review: ECI Lakes Region Required Reply**

This report addresses the two areas requiring a reply or resubmission by the Best Care for Better Babies family support program. Project director Sue Sorenson, ARNP, MSN, CPNP, provided the following responses.

1. Comment: You reported in the outcome data that all 320 families served completed both a pre and post Protective Factors Survey. This would be very unusual. It is typical that some families will not complete the program without completing a post Protective Factors Survey. Please confirm that this is correct information. If it is not correct, please resubmit the report with the corrections made. This would have a definite impact on your outcome data.

Response: We were advised last year that families were required to complete the pre and post surveys to participate in the program and that we were required to have 100%

compliance to continue to receive funding. Our solution was to have every family complete a "post" Protective Factors Survey as the nurse left upon conclusion of each visit. If the nurses did not collect the pre and post Protective Factors Surveys, we advised their agency to find another funding source for the visits. We did have 100% return on the Protective Factors Survey (pre and post) or we did not pay for the visits.

2. Comment: The outcome data for two measures was very low. 28% of families achieved additional concrete supports and only 31% of families had an increase in nurturing and attachment. Are these correct? Please reply. If they are correct, then I encourage the program to dig deeper and try to discover what program improvements need to occur for better results.

Response: As you noted, 28% of families found that after working with the Best Care nurse they had additional concrete supports and 31% of families believed they have increased their nurturing and attachment! We believe that is a huge success. Remember, the Protective Factors Survey is a self reported pre and post test. Families are initially estimating their skill level as they bring a darling little baby home. They may, perhaps, be a bit idealistic. That is the point at which our services typically enter into a

family's life. As you note, we only average four visits with families; yet, we can manage to increase the nurturing and attachment in about 1/3 of those families and help greater than 1/4 of them find additional supports in the community. That's a success by any standards (if data is accurately being collected and reported)! As you must be aware, the Protective Factors Survey is a tool that is often hastily completed by parents and perhaps not the most accurate measure of the quality of the services offered by home

visiting programs or of the skills gained by the family over the course of their interaction with the program. We are focused on enhancing our program and are always looking for ways to improve. Our program efforts will continue to focus on guiding families with enhancing concrete supports and increasing nurturing and attachment (along with the other protective factors). Overall our data shows that we are making a difference in those factors.

		FY 09	FY 10
<b>SCHOOL READY FUNDS UNDER EMPOWERMENT</b>			
<b>Community Empowerment Area: Lakes Area</b>			
<b>Revenues</b>			
<b>(For the FY10 reporting year, report the figures after the 10% Reduction)</b>			
Current allocation for Administration (not to exceed 3% of total award) for Reporting Year		\$25,145.00	\$19,353.00
Family Support and Parent Education (0-5)		\$245,129.00	\$307,420.00
Preschool Support for Low-Income Families		\$221,342.00	\$177,247.00
Family Support and Parent Education (0-3 Funds)		\$109,035.00	\$0.00
Quality Improvement Funds		\$67,268.00	\$40,987.00
Other Programs/Services		\$170,232.00	\$100,434.00
		<b>\$838,151.00</b>	<b>\$645,441.00</b>
<b>Subtotal current award</b>			
<b>1.5% Reduction in Funding (FY'09 Reporting Year Only)</b>			
Administration			
Family Support and Parent Education (0-5)			
Preschool Support for Low-Income Families			
Family Support and Parent Education (0-3 Funds)			
Quality Improvement Funds			
Other Programs/Services		\$11,867.92	
		<b>\$11,867.92</b>	
		<b>\$826,283.08</b>	<b>\$645,441.00</b>
<b>Subtotal reduction</b>			
<b>Total current award</b>			
<b>Carry-forward from Previous Years: Available for Current Reporting Year</b>			
Brought Forward - Administration		\$277.75	\$414.75
Brought Forward - Family Support and Parent Education (0-5 Funds)		\$78,090.12	\$23,213.80
Brought Forward - Preschool Support for Low Incomes Families		\$0.00	\$72,574.71
Brought Forward - Family Support and Parent Education (0-3 Funds)		\$5,309.70	\$0.00
Brought Forward - Quality Improvement Funds		\$6,562.76	\$27,419.89
Brought Forward - Other Programs/Services (includes interest applied)		\$74,657.39	\$7,474.35
		<b>\$164,897.72</b>	<b>\$131,097.50</b>
		<b>\$991,180.80</b>	<b>\$776,538.50</b>
<b>Subtotal Carry-forward funds</b>			
<b>Total Available funds</b>			
<b>Total Available Funds for Reporting Year</b>			
Administration (not to exceed 3% of total award)		\$25,422.75	\$19,767.75
Family Support and Parent Education (0-5 Funds)		\$323,219.12	\$330,633.80
Preschool Support for Low Incomes Families		\$221,342.00	\$249,821.71
Family Support and Parent Education (0-3 Funds)		\$114,344.70	\$0.00
Quality Improvement Funds		\$73,830.76	\$68,406.89
Other Programs/Services		\$233,021.47	\$107,908.35
Interest Accrued in Current Fiscal Year (Must be used in Program and not Administration)		\$5,037.96	\$2,128.09

	<i>Grand Total Budget for Reporting Year</i>	\$996,218.76	\$778,666.59
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<b>Expenditures (Reporting Year)</b>		
Administration Expenditures (not to exceed 3% of total award)		
Fiscal Agent fees	\$24,145.00	\$18,679.75
Liability Insurance fees	\$863.00	\$1,088.00
Board Expenses		
Coordinator Support		
Other		
Family Support and Parent Education (0-5 Funds)	\$300,005.32	\$316,212.05
Preschool Support for Low Incomes Families	\$148,767.29	\$197,356.93
Family Support and Parent Education (0-3 Funds)	\$114,344.70	\$0.00
Quality Improvement Funds	\$46,410.87	\$67,485.14
Other Programs/Services includes Interest Applied	\$230,585.08	\$87,908.35
<b>Grand Total Expenditures for Reporting Year</b>	<b>\$865,121.26</b>	<b>\$688,730.22</b>
<b>Unexpended Balance of Funds for Reporting Year</b>		
<b>(Becomes Carry-forward in 1st succeeding year)</b>		
Administration (not to exceed 3% of total award)	\$414.75	\$0.00
Family Support and Parent Education (0-5 Funds)	\$23,213.80	\$14,421.75
Preschool Support for Low Incomes Families	\$72,574.71	\$52,464.78
Family Support and Parent Education (0-3 Funds)	\$0.00	\$0.00
Quality Improvement Funds	\$27,419.89	\$921.75
Other Programs/Services includes Interest Applied	\$7,474.35	\$22,128.09
<b>Unexpended Balance of Funds (Reporting Year)</b>	<b>\$131,097.50</b>	<b>\$89,936.37</b>
FY'08 Amount over 30% into FY'09		
FY'09 Amount over 20% into FY'10		
Amount subject to 20% Carryforward		
Maximum Allowable Carry-forward to next year (20% of total current award)	\$165,256.62	\$129,088.20
Overage (Reduced from second succeeding year payments)	\$0.00	\$0.00

I hereby verify that the information contained in this financial statement is true.

Fiscal Agent Signature

On behalf of:

Name of Community Empowerment Area Represented